

TO ALL CUSTOMERS – PLEASE READ OVER THESE INSTALLATION NOTES SECTION CAREFULLY **BEFORE LOADING SOFTWARE ON YOUR ATM**

***** Installation Notes and Tips *****

If your ATM currently has an earlier generation of software (like V03.00.xx or V02.00.xx), you must load the 'Full Install' version in order to load the new V05 version.

Changes have been made to how memory is allocated and you must do a Full Install for that to take effect.

Before you upgrade a machine from an earlier generation, we HIGHLY RECOMMEND that you clear NVRAM and the journal before installing. Customer Setup → Press button in bottom right corner.

Then after Clearing NVRAM – reboot the ATM (with no memory card installed) one time.

Doing this will help prevent any problems going to the newer version. If you do not clear memory before installing V05 onto an earlier generation, it can cause the board to lock up and not respond.

Once your ATM has V05 software installed, you can always just update to newer releases.

There is a document included with the software to help identifying which mainboard is installed.

Loading instructions are different for ACU6, see included guide.

For ACU3 and ACU5 boards, installing this new software is the same procedure as previous versions. Load either Update or Full Install to SD card and power up ATM with the SD card in the socket.

- Full Version overwrites everything and restores password and graphics to factory default.

- Update version will not damage any programming, only update the program.

*** ACU1 / C4000 ***

Customers with ACU1 C4000 machines - like the ACU3 & ACU5 upgrades, you should always Clear NVRAM and the journal before going from V03 or earlier software to this new V05 generation. This is critical if you want to avoid problems loading.

If your C4000 is currently running V05.00.09 software, you can simply do an update to current.

See the Read Me included in the ACU1 folder for special instructions.

*****Changed **V05.00.30** *****

1) Added - Dual Balance Option (default = Disabled)

- This gives an option for customers to check 'All Available Balances' (checking/savings) in addition the normal options for just the single accounts. If the customer selects, the two balance transactions will appear on one receipt.

OP Menu => Customer Setup => Optional Function => Balance Option => Dual Balance

2) Added – GenDCC / DCC Host

The AP now offers two ways to support DCC transactions – please check with your processor to know which should be used. DCC = Dynamic Currency Conversion, for foreign currencies.

- GenDCC is the method being used on previous versions (processor supported DCC)
- DCC Host allows separate connection to a DCC Host

OP Menu => Customer Setup => Change Processor => DCC Tran Option => DCC Type

- If you enable DCC Host, when you enter Host Setup screen, you'll have an option for a DCC Host along with ATM Host

3) Added – Support for new SCDU-E Dispensers

4) Fix – When cash is low - customer will now be shown maximum amount they can withdrawal if customer selects 'other' amount at Fast Cash screen – previously they would see the dispense limit value as the maximum even though that amount may not be available.

RMS Changes

- Added support for Day Total / Trial Day Total directly from RMS (also requires RMS update)
- Added support to change RMS Host Port (send / receive)

*****Changed **V05.00.29** *****

Primary issue for this release is to remove the EMV Card 'Application List' which had been introduced with V05.00.28 – installing this update will remove the menu when customers attempt transactions

Additional Bug Fixes

- 1) Can no longer inadvertently initiate an EMV transaction from Out of Service Screen
- 2) C4000 %-Surcharge value was running off right side of screen
- 3) PCDD Dispenser – Aging Test fix / Improved case where shutter did not close after money removed

Added Menu Option:

OP → Customer Setup → Optional Function → EMV → Transaction Option

POS Entry Mode =

- PEM92 (default) – sends response of 0x92 for all cases
- Standard (optional) – sends VISA 0x91 / MC – 0x80 / Dis – 0x85 / Default 0x92

(note – you do not need to modify this value unless your processor advises)

*****Changed **V05.00.28** *****

1) Added Support for Pin4 Cardless transactions

When accessing the Operator Menu, there will [ATM OP] (standard programming menu) and also [Cardless OP] – this menu will allow you to enable PIN4 transactions.

2) System Reboot – Press ENTER-CLEAR-CANCEL-3-6-9 will cause ATM to reboot.

- Can Enable / Disable function in System Setup → Set Reboot

This function allows you to reboot the ATM without unplugging or having a key. Press the key combination above and you'll have a menu to 'Reboot ATM' (yes/no) function can be disabled.

3) RMS Journal Send – Program RMS Send to include Journal Upload at check interval

This feature allows you to program RMS Send function to upload the journal each time it connects to your RMS server. You can set number of journals to upload at each connection.

4) Support for Host Mismatch Error

- Customer Setup → Change Processor → Processor Option → Host Mismatch Error

This option will compare TID / Sequence number and TR Code with host response message and error out if they do not match: D0096 / D0093 / D009A.

Bug Fixes / Modifications:

1) POS ENTRY MODE code = '92'.

2) If MCR Type is Standard or Message is not STD3 in RMS setup data, then disable EMV

3) If MCR Type is EMV, then enable EMV transactions by default.

4) Changed Print All Setup Text (SCHEDULED TOTAL): 'GET' -> 'MODE'.

6) Factory default value of "REVERSAL ON HOST ERROR" is now Enabled.

7) Fixed Window pop-up error for 'Print All Setup' report.

8) Fixed 'D0E' error caused by missing EMV TAG '8A' from host.

9) Fixed: If UPLOAD ONCE/24HR (RMS SCHEDULE)

- sometimes caused ATM to send RMS data more than one time.

10) If 'C0050' error occurs, record Dispensed amount & Requested amount on journal.

11) Leave HOST SEND/RESPONSE trace in Logging Data.

12) Changed Journal logging data for EMV Transaction; ARPC, ARQC -> ARC, IAD, CID.

13) Factory default value is changed.

COMMUNICATION = SSL PASS THROUGH, MESSAGE FORMAT = STANDARD 3.

ATM PLUS Only – C05.00.28

1) Maximum host send data length = 2K(Re. D2516 error during Journal upload).

2) Allow modem connection in ATM PLUS version without supporting Dynamic Surcharge/GenDCC.

3) If % Surcharge or Tiered Surcharge is enabled, then disable Dynamic Surcharge.

4) Added Dynamic Surcharge Enable/Disable option: CUSTOMER SETUP>>SURCHARGE MODE>>SURCHARGE OPTION>>DYNAMIC SURCHARGE.

5) Added Host ENQ data auto detection logic.

6) 1200 BPS Modem is not allowed when 'EJ Upload' is enabled.

*****Changed **V05.00.27** *****

Fixed 'illegal operation' pop-up error (Journal upload, ATM PLUS)
Fixed window pop-up error in Set Clock -> Set Day when no value (day) is entered

Changed DISCOVERY TAC Denial value: 00 00 00 00 00 -> 00 10 00 00 00.
Fixed: Request Type = '70' is sent to host in STANDARD1 protocol.
(Disable GenDCC if STANDARD1 is selected)
Don't record POS ENTRY MODE on journal if EMV is disabled.

*****Changed **V05.00.26** *****

Boot Menu – Full Install versions include an update to our Boot Menu.

Standard ATM software
Proprietary
ATM Plus

Only select the Proprietary or ATM Plus software if your Distributor or Processor has instructed you to do so.
Otherwise select Standard ATM Software

- Update versions do not include a boot menu and will load the Standard version.

- 1) Fixed issue from previous version where Serial (non-EMV) card readers would not work correctly.
- 2) Fixed issue causing balances reported to host to be incorrect (negative or endlessly accumulating)
- 3) Fixed wrong spanish language on Surcharge Warning screen(Curgo -> Cargo).
- 4) Adjusted JNL view screen font size(EMV Transaction Comm. error).
- 5) Master password required to use LOAD SETUP menu.
- 6) EMV: Set DISCOVER AID Application Version Number = 0001.
- 7) Update to Voice Guidance (ADA) scripts
- 8) Record "POS ENTRY MODE" on JNL for Fall Back transactions.
- 9) Alert customer to re-insert the card on Chip Card read failure.

*****Changed **V05.00.25** *****

- Increased time for 'Card Will Remain Locked During Transaction' screen
- Added 'DO NOT REMOVE CARD' text to all transaction screens (flashing red text at top of screen)
- Some options / parameters from OP menu were added to the Print All Setup report:
Reboot time / Receipt Header on Receipt / Surcharge USE / Surcharge % / Common AID Select
Select Receipt / Comm Error on Receipt / Transfer to Credit / Check Balance
- Multiple changes related to EMV Certification test cases (processor certification)

*****Changed **V05.00.24** *****

- Corrected issue where EMCER error would incorrectly report
- Added 'Download Key' in Host IP Menu (this button forces Working Key Download – same as config)
- Added Extra BIN (enable / disable) to Print All Setup Report
- Force receipt print / display on D0085 error
- Bug fix for ACU6 (modem) and GenRMS
- Bug fix for GenCam (remove cursor pointer)

*****Changed **V05.00.23** *****

- Added ATM Boot Menu (Standard ATM Software & Proprietary)
- Proprietary is for PAI / FIS customers only – Once selected, can be reset within 24 hours by going to Customer Setup → Clear NVRAM Menu and select 'Factory Reset'
- Added updates to improve EMV Transactions

*****Changed **V05.00.22** *****

- New certified ADA script (V2.1).
- CDU Security feature is supported (SCDU / MCDU / HCDU)
- 'Tiered Surcharge' is supported. (requires processor support)
- Display 'Please insert your card completely' if Chip card is not fully inserted.
- Support for Chip Card test(Card Reader Diagnostics) regardless of EMV Enable/Disable, STD1/STD3, CDU non-connection status.
- If EMV cannot be enabled(OP), a reason will be displayed.
- Support Camera Capture for C4000.
- Support uploading of Camera captured image to GenRMS.
- Supported G4000(Onyx Touch) Model.
- If error happens during transaction, error code field is enclosed with '*' rectangle.
- Changed button text for 'COPY SETUP TO SD/USB' -> 'COPY JNL/SETUP TO SD/USB' .
- Default value of SSL version -> TLS1.2
- AP now creates a back up file of Configuration file (If configuration file is corrupted, then it can be recovered with back up file)
- Enhanced GenRMS -> ATM file downloading speed (TCPIP connection only).
This requires update to GenRMS Pro V0.12.17
- Auto Config. request after waiting 3 times, only on dial up connection (D0103, D0104).
- Surcharge 'Master Access Only' is supported.
- Updates to Error Code List
- EMV related fields are supported on journal record.
- Store Log File for Max 30 Days -> 14 Days.
- Display 'Select card type and press Enter to continue' on Multi AID selection screen.
- Delete ACU6 related files on ACU5 board during booting.
- * Bug Fixes.
 - Fixed Internal Application Error. Supported Auto Rebooting in case of IAE error.
 - INTERAC AID compare logic is modified.
 - Adjusting screen text font size according to the number of text line at View Journal Screen.
 - Modified OP menu button text; COM ERROR RECEIPT -> COMM. ERROR RECEIPT.
 - Fixed bug of RMS -> ATM Cash Management function.
 - Fixed bug of RMS -> ATM Remote File Explorer function.

- Fixed abnormal AID name printing on receipt.
- Fixed not compressing Log File.

Recovery Software has been updated to now delete any incorrectly loaded files or large logs.

*****Changed **V05.00.21** *****

Features / Updates:

- Added support for bezel alarm LED – 1700W
- Changes to Common AID Support (EMV Transactions Only) if Common AID is enabled, and customers card is supported by a Common AID (MC, VISA, etc) then common will automatically be chosen. If Common AID is disabled, then customer will choose during transaction.
- EMV Chip card test – OP → Diagnostics → Card Reader

Bug Fixes:

- When Com Error on Receipt is enabled, if transaction fails due to com error, customer will receive a receipt regardless of whether or not they requested receipt for transaction.
- BIN List check for EMV Card data
- Default passwords for Service 222222 and Operator 111111 - was previously Service 1's and Operator 2's
- Changes to improve DHCP reconnect

*****Changed **V05.00.20** *****

Feature updates:

- Support or GenCam device on G2500 - G3500 - GT3000 - GT5000 - T4000 - C6000

- Master Keys

No longer requires you to verify keys when entering (EPP-B3 only)

Button Layout is now shown on key entry screen – you can enter all 32 digits of the key on one screen.

Older EPP (B1/B2) will use existing key entry screens

If an error occurs while entering keys or key management mode – a 30 second timer will appear on the screen to count down.

- Extra BIN

New features include an Extra BIN viewer, a BIN count and Print All Setup now shows ExtraBin Count.

Bug Fixes:

- This version contains fixes to correct problems related to EMV / DCC transactions.
- ATM will no longer send 9F39 tag when EMV is disabled

Several DCC fixed (RateLookup Response and ApplicationTransactionCounter)

- RMS Send bug fix to correct condition where RMS would try to reconnect every 15 seconds
- Advertising images have been removed from Update file

*****Changed **V05.00.19a** *****

- This version added some changes to improve a problem where non-EMV card readers stopped reading and required reboot to correct.
- Correction / bug fix related to Key Sync Errors
- D0300 error was incorrectly being reported - D3633 (related to Genlink)

This was to be a beta release, however after positive feedback we're releasing ahead of V05.00.20 so customers can apply where needed.

*****Changed **V05.00.19** *****

- Added support for GenCam camera option on Onyx ATM (only)
- Added support for TLS1.1 and TLS1.2 (auto detecting)
- Improved reliability for EMV readers - more time to read / increased time outs
- Branding Text (enable / disable)
- MAC address is now displayed in OP Menu (TCPIP Setup) and Print All Setup
- CDU type (Genmega CDUs) is auto-detected based on Firmware version

Bug Fixes

Presenter CDU (GT5000 / C4000 / G2500 / Onyx) bug fixed where reversals and rejects are not counted
Fixed bug for AID list (displaying incorrectly)
Fixed bug for multi-cassette CDUs (Set Cassette)
EMV - Select 34 test case bug

*****Changed **V05.00.18** *****

- Support for Genmega DCC Software ('generic' version)
- Added support for GenLink (3G) modem

EMV

- Support Common US DEBIT AID(DNA), Common US DEBIT AID (Discover), Japan Credit Bureau AID
- Support for Custom AID (max 10 characters)
- Interac AID removed from US version
- AID Selection order has been changed
- Bug fix for tag 5F24(expiration date) in EMV data field
- Model names change to show Presenter CDU - ie G2500P (P = Presenter)

SSL

- SSL / TLS now auto-detects (no need to set in menu)

MISC

- Surcharge Cancel is now shown in Journal
- Fixed bug where bottom line was obscured in Transaction Result Screen
- Fixed bug where reversal was not sending properly at D2511 error

*****Changed **V05.00.17** *****

- Not publicly released - tested GenLink cellular device - EVM changes / updates

*****Changed **V05.00.16** *****

EMV Changes

- US Maestro, US VISA Common and Discover AIDs are now supported.
- For EMV transactions, the AID Selection screen is now skipped for single AID Chip Cards.
- 'Unpredicted Number' generation algorithm is corrected for EMV transaction.

Host Communications

- Added 'Reversal on HOST error' (OP Menu > Change Processor).
- Added support for SSL V3 and TLS 1.0 (OP Menu > Change Processor > SSL > SSL Version)
- Changed auto configuration request to allow for 3 consecutive host error before triggering ('D0103', 'D0104' error only) D0111 and D0115 will still trigger auto config in each instance.

RMS Support

- Log file upload to GenRMS feature is supported.
- Branding/Advertisement Image and related parameters can be downloaded at one command from GenRMS.
- 'Add Bill Count' from GenRMS is logged in 'CASH LOG'.
- Corrected bug - MCR Alive Check Logic was not working if RMS schedule check interval is 10 minute.

Card Reading / Reliability

- Logic is modified to improve card reading (both Mag Stripe & EMV), This corrects and improves reading reliability over problems found in V05.00.13~15 versions

Misc Bug Fixes

- For security HTTP(Port80 and 443), FTP(Port21), SNMP(Port161) are now protected.
- Corrected problem resulting in random freezing - RPU communication control logic is enhanced in case of No Response from RPU.
- TCP/IP Time out value changed from 20 -> 60.
- Corrected bug with Secure Mode Password.

*****Changed **V05.00.15** *****

Note: This version was also released on some production machines as V05.00.14a2, however we have incremented to V05.00.15

There are a lot of changes in this version, so this broken up into topics. Please read carefully !!

EMV

- This new vesion is capable of doing actual EMV transactions (reading the chip) for processors that are ready to support this.

- EMV (transactions) can now be enabled via Customer Setup --> Optional Functions --> EMV (Enable / Disable)

*** PLEASE DO NOT ENABLE THESE SETTINGS UNLESS YOUR PROCESSOR TELLS YOU ITS OK TO DO SO ***

- AID List - This will be processor specific, so again do not change these until your processor is ready to support EMV

- AID Name will now appear on the customer receipt (EMV transaction only)

Passwords

- There are now 3 Service Password Accounts Available (Service 1 / Service 2 / Service 3)

Default service password remains the same (111111)

If you change only Service password 1, then the other 2 service accounts will change also. For example if you set Service 1 to 123456, then Service 2 and Service 3 will change also.

This allows you to have several managers each have their own service password and not share one.

The journal will record which password was used to enter the menu.

WRG Style Cash Loading

- In order to support customers who are accustom to loading cash on WRG machines, we have modified some cash loading menus to make the transition to our machines a bit easier.

- 'WRG Style' Cash Menu Options are now supported - including:

- Set Cassette - entering value here changed number of bills in settlement

- Add Cassette - adds note to the current bill count

- Subtract Cassette - removes note from current bill count

- Cash Log = log of additions / subtractions to bill count

Receipt Handling

- Customers are now prompted with a new menu for selecting their receipt -> PRINTED - DISPLAY - NO

- Printed give a printed receipt

- Display will display the customers receipt (can press Cancel to exit)

- No - customer will not recieve any receipt notification.

- 'No' option is not available for Balance Inquiry (or else customer won't see balance) or Transfer transaction (same reason)

- Receipts will now show more details for Partial / Full Reversal including Code and Message from Host.

Journal

- You can now search Journals by Date and Sequence number.

- You can choose a 'start' and 'end' dates and print that range.

- You can also select a 'start' and 'end' sequence number to search from and print as well

MISC

- Mini-Mech CDU is now supported (With S/M)
- Change to Flicker (LED) blinking speed names - 400=Fast, 800=Medium, 1200=Slow, Solid
- All images being loaded via SD / USB now have properties changed to 'read/write' to avoid problems overwriting images set to read-only
- Location Name has now been removed from the OP menu Main Screen

RMS

- GenRMS Pro is being updated to support many of these features. Release should be V0.9.x

*****Changed **V05.00.13a1** *****

- Corrected problem where EPP could lose sync with mainboard and cause constant D0111 error

***** Changed **V05.00.13** *****

- Changing denomination no longer will wipe out keypad. You must open vault door and remove cassette (or block sensor on TCDU) as instructed in menu.
- Surcharge value cannot be set to "Lesser" or 'Worldpay_Lesser' if surcharge percentage is set to 0%
- Key Management button (for EPP Operation / Maintenance mode) is now supported on rear service panels (T4/GT)
- Changes to Presenter logic (retract note left at shutter)
- Bug fix for changing CDU type (SDD)
- Bug fix for EMV MCR (ACU6)
- Change to default value - Dispense Limit (\$400 --> \$200)
- Change to default value - MCR Type now = EMV
- Added support for new GenRMS parameters (EMV / AID enable / disable)

***** Changes **V05.00.12** *****

- Print All Setup now shows the Standard 3 Option settings
- GenRMS Pro V0.7.22 also supports Standard 3 Option settings with this version of AP.
- You can adjust how fast the 'flicker' lights above the card reader / printer flash.
Diagnostics --> Flicker --> you can set the value to 400ms, 800ms, 1200ms and solid (on all the time) you can also test the flicker LED lights in this menu
- Keypad will respond with PDN01 error if Key Mode value in keypad does not match value stored in AP software

***** Changes **V05.00.11** *****

- Change to support additional functions in GenRMSPro (addition items available for modification via setup)

***** Changes **V05.00.10** *****

- V05.00.10 skipped to 11 (only changes to support GenRMSPro)

***** Changes **V05.00.09** *****

- Using the 'blank' key on the keypad during text entry screens will cause the previous character to be repeated.
- Added the ability to copy setup from one ATM to another via SD / USB (for cloning machines). See Journal Menu --> Copy Setup / Load Setup
 - Using this feature will not copy over ATM Serial number or Master Password, but will allow most ATM setup parameters to be pre-programmed.
- Following setup parameters are allowed to be changed from GenRMSPPro;
Master Password, Reboot Time, Dispense Limit, Fast Cash, SSL Certification Enable/Disable

***** Changes **V05.00.08** *****

- Support for SSL Certificate Verification
Customer Setup --> Change Processor --> If SSL Pass Through is set for "Communications" you'll now have another menu item.

SSL VERIFY CERTIFICATION (Enable / Disable)

- If the option is Disabled, then the ATM will not attempt to verify the SSL certificate with the host.
This is the default setting and will work for most customers.
- If this option is Enabled, then the ATM will verify the available SSL certificates in attempt to verify the host.
With this version of software we are loading both a generic SSL certificate and the new Trustwave (TNS) certificate.
- When this option is enabled, you'll also get a new button for 'Load Cert from USB' which will allow you to load any new certificate as needed in the future.

For most customers, leaving these settings at default will work.

Two new error codes have been added for this feature:

- D2600 - SSL Certification Read Error (cannot read the file being loaded)
- D2601 - SSL Certification Verify Error (file is not matching host)

- RMS Version 10 protocol is supported
New parameter; HOST IP #2, HOST PORT #2, DNS IP #1, #2, LCD SIZE, Memory Information, ACU Information,
Service Version, Welcome MSG Color, Receipt Header En/Disable, Location Name, Coupon Text #2 ~ #4
- CDU Firmware check feature is supported. If wrong firmware detected, machine will not go in service.
- Decimal point is added in percentage surcharge
- C0056 error script is supported
- Beep sound is removed when card is inserted in out of service status
- Bug fixed: When abnormal character is entered in Host IP address
- Bug fixed: Host IP #2 doesn't work if abnormal character is entered in Host IP #1(STANDARD TCP/IP mode)

- Coupon #2 ~ #4 is supported
- Device connection sequence is changed.
(CDU -> SPR -> EPP) => (EPP -> CDU -> SPR)
- Cassette Total/Add Cash by RMS is supported
- MCR type change by RMS is supported
- Journal is logged if setup parameter is changed by RMS
- Surcharge Use parameter for WorldPay is supported(WorldPay Greater/WorldPay Lesser)
- Ignore Surcharge Amount and Config. Request Initiator from HOST when WorldPay option is enabled
- ExtraBin file detailed information is displayed on OP Menu -> Customer Setup -> BIN LIST screen.
- LCD size information is incorrect after updating AP, if AP of different LCD size is pre-installed.

***** Changes **V05.00.07** *****

- Trial Cassette Total is added as a final step of Quick Settlement
- Service Version Code added to Software Report
- 2nd HOST IP & 2nd HOST PORT is supported
- DNS Server IP can be set in OP Menu -> System Setup -> Device Setup -> ATM TCPIP Setup -> CHANGE DNS SERVER.
- CANCE error code is supported when customer presses NO at Surcharge Warning screen
- MCR communication error reset and recovery logic is supported
- Welcome text is adjusted with screen width
- "Thank you" screen waiting time is shortened 5 Sec -> 3 Sec
- Journal compression feature is supported
- Screen Font is changed (ACU5 board only)
- French language is printed on Receipt if French language is selected

***** Changes **V05.00.06** *****

- Added: 'Quick Settlement' this option is in the settlement menu. Pressing this will perform a Day Total, Cassette Total, Ask for number of bills and then print a Trial Day total.
- Added: Manual Config Request: If customer presses ENTER-CLEAR-CANCEL-7-8-6 from the keypad, then the ATM will automatically perform a config request.

- Added: MCR (card reader) test for KYTronics Chip reader - Diagnostic Menu
- Changed: Eject rules for KYTronics EMV card reader, changed to prevent customers card from locking when rubber plug is removed (non-EMV transaction).
- Fixed: Surcharge-change journal entries now report correctly in GenRMS
- Fixed: ATM will now automatically perform config request on the following errors: D0111, D0115, D0103
- Changed: TCPIP connection settings to improve performance
All TCPIP and SSL connection settings / time outs have been adjusted to provide best performance even with high latency.
All customers using wireless TCPIP should see improvements in reliability and transaction com failures / reversals.
- Added the following error code descriptions:

ERR_DESC,D0011=Unauthorized
 ERR_DESC,D0015=Transaction not accepted
 ERR_DESC,D0030=Invalid transaction
 ERR_DESC,D0031=Invalid amount
 ERR_DESC,D0042=No Further Withdrawals
 ERR_DESC,D0050=Incorrect PIN
 ERR_DESC,D2516=Socket error while receiving data
 ERR_DESC,D3203=Failure to connect (modem)
 ERR_DESC,F0030=PINPAD TK not set
 ERR_DESC,F0031=PINPAD NPK not set
 ERR_DESC,F0032=PINPAD moving status
 ERR_DESC,F0033=PINPAD TK checksum mismatching
 ERR_DESC,M0100=CARD READER: Lock sensor Error - Do not try to latch card

***** Changes **V05.00.04** *****

The new software looks different not only to the customer, but the look of the Operator Menus has changed as well. However the menus and sub menus still have everything where you'd expect it to be.

New Features of this software:

- You can now change the color of the Welcome Screen Text - Customer Setup --> Change Message
- RMS will do a 'Test' connection to your RMS PC
In future releases of RMS, this will self-register your ATM within RMS, perfect for TCPIP machines behind routers.
- Read the enclosed guide for how this software works with custom graphics
- The light above the keypad will now turn on when you enter the Operator Menu (for programming in dark locations)
- Health Check will now trigger on Vault Door open (for all machines)

- Any changes you make to the surcharge settings will now show up in the journal
- Our Error Code list has now been updated with more accurate descriptions and resolutions
- If a key-sync error occurs at the machine (D0111 or D0115) the ATM will automatically do a Config Request with the host and fix the problem.
- For Modem communications, you can now select "Modem" or "Modem with EOT Reversal" which requires EOT (End of Transaction) message from host.